

## Priority 5 / Housing

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*Scrutiny panel presentation – 9<sup>th</sup> July 2015*

## Priority 5



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- Create homes and communities where people choose to live and are able to thrive

### **Vision:**

Housing is about people and communities, not just bricks and mortar. This means mixed and inclusive neighbourhoods where residents can lead happy and fulfilling lives

## Priority 5



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### **Priority Objectives:**

- Achieve a step change in the number of new homes being built
- Prevent homelessness and support residents to lead fulfilling lives
- Drive up the quality of housing for all residents

### **Additional objective from the Housing Strategy:**

- Ensure that housing delivers a clear social dividend

## Priority 5 – Managing the priority

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- Each objective has a performance measure and target
- Each objective has a list of outcomes
- Each outcome has a list of delivery projects
- Each project has a milestone tracker, annual targets and outputs, risks and issues
- Some of the work is not a project but ‘business as usual’ that helps deliver the outcomes

## Priority 5 – Delivery plan: main projects (examples)



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- The Council new build and estate renewal programme
  - The future of housing review
  - The Housing Transformation programme, including transformation of operational housing services within Homes for Haringey
  - Development of an HRA Business plan
  - Development of an asset management strategy for housing
  - Delivery of decent homes
  - Development of a Private Sector Lettings Agency

## Priority 5 – Delivery plan: ‘business as usual’ (examples)

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- Delivery of housing related support
- Enabling Registered Providers and developers to build
- Monitoring of RPs regarding quality of housing management and maintenance
- Licensing of private landlords
- Day to day delivery of operational housing management services

## Priority 5 – Governance

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- Governance is being established to include a strategic board and operational board.
- Cabinet members will be involved appropriately
- 25% of time on delivery of outcomes, but the majority of time on strategic issues and problem solving
- Cross cutting themes will be managed through each priority board. Themes are:
  - Fair and equal borough
  - Working in partnership
  - Value for money
  - Early intervention and prevention
  - Customer Focus
  - Working together with our communities

## The Priority 5 – Purpose of the Board

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- Provide strategic oversight by priority
- Agree programme of work to deliver priority
- Monitor by exception the realisation of benefits, KPIs and delivery for the priorities
- Ensure vision and objectives are achieved using intelligence-led approach (customer and business data); aware of best in class practice
- Ensure cross cutting themes are embedded within the priority
- Review proposals for commissioning, decommissioning and service re-design
- Act as escalation point to address project/programme issues, risks and interdependencies



## Priority 5 – The housing transformation programme

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- On the 18<sup>th</sup> March 2014, Cabinet approved housing improvement and unification proposals
- On 15<sup>th</sup> July 2014, Housing unification and Improvement Programme approved by Cabinet
- Now that Unification has been achieved, the Housing Strategy nearly completed and the Corporate Plan has been developed, a review of the areas of work required has been undertaken, and in discussion with key individuals, a revised housing transformation programme scope is proposed.

# Priority 5 – The housing transformation programme: revised scope



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- **Wave 1 – Strategic housing review:** A review of the Council's strategic Housing Services remaining within the Council should be undertaken.
  - **Wave 2 - Housing Sub-Strategies** – the strategy itself is in hand. A review of sub-strategies, policies etc has been undertaken to establish which are required to support the delivery of the housing strategy, and where and how the delivery of these can be done. The priority from this is the homelessness strategy which is in development.
  - **Wave 3 - The housing innovation and transformation** programme – this part of the programme is 'owned' and delivered fully by HfH with light touch overview and challenge through the Housing Commissioner and (at least initially) the Housing Transformation Programme Manager, to the Priority 5 board.
  - **Wave 4 - Priority 4 and 5** – the planning, setting up and initial supporting of the boards including setting the delivery plans etc sits within this programme in support of the priority owners.
  - **Wave 5 – Future Housing Delivery Model** – is ongoing and will continue to need a degree of support but also ownership and visibility at the highest level.